

MOTION

No. 14

Calling on government to ensure that all Islanders accessing services are treated with dignity and respect

Lynne Lund gives notice that she will move, seconded by Karla Bernard, the following Motion:

WHEREAS constituents have shared numerous examples of being treated poorly when accessing services from public services across departments;

AND WHEREAS many constituents have had to request the help of an MLA to get any action or response from our systems;

AND WHEREAS it is critical that we do not accept or allow that vulnerable islanders would have to navigate a system with any level of a toxic culture that results in them not being heard, trusted and helped;

AND WHEREAS leadership across government must take a strong and vocal stand that this toxic culture is inappropriate and will not be tolerated;

AND WHEREAS many Islanders do not know what they can do when they see this kind of treatment or are the victims of it;

AND WHEREAS legislation to create an Ombudsperson office is currently before the Standing Committee on Legislative Assembly Management, and the creation of this office will provide a mechanism for the public to submit complaints;

THEREFORE BE IT RESOLVED that the Legislative Assembly urge government to examine its workplace culture to ensure all Islanders are treated with dignity and respect when accessing public services and to implement trauma-informed training where necessary.

Signed by: Lynne Lund

Signed by: Karla Bernard

Date: February 26, 2021