STANDING COMMITTEE ON HEALTH AND SOCIAL DEVELOPMENT

January 28, 2026

Health PEI

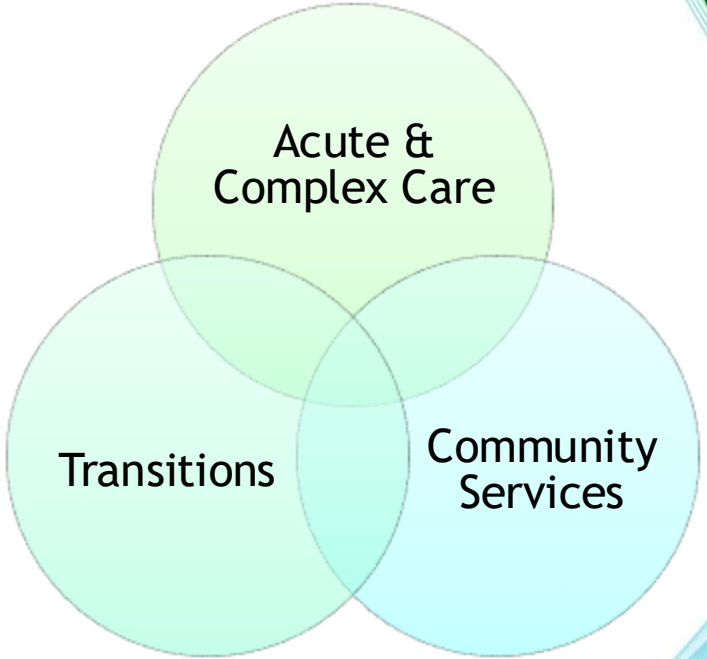
Agenda

1. Introductions & Opening: Chris Nickerson, COO, Health PEI
2. Construction Update: Laurae Kloschinsky, Assistant Deputy Minister, Department of Health and Wellness
3. Operations Update: Rebecca Jesseman, Executive Director, MH&A, Health PEI
4. Mobile Mental Health: Laurae Kloschinsky

Health PEI Mental Health & Addictions

Vision

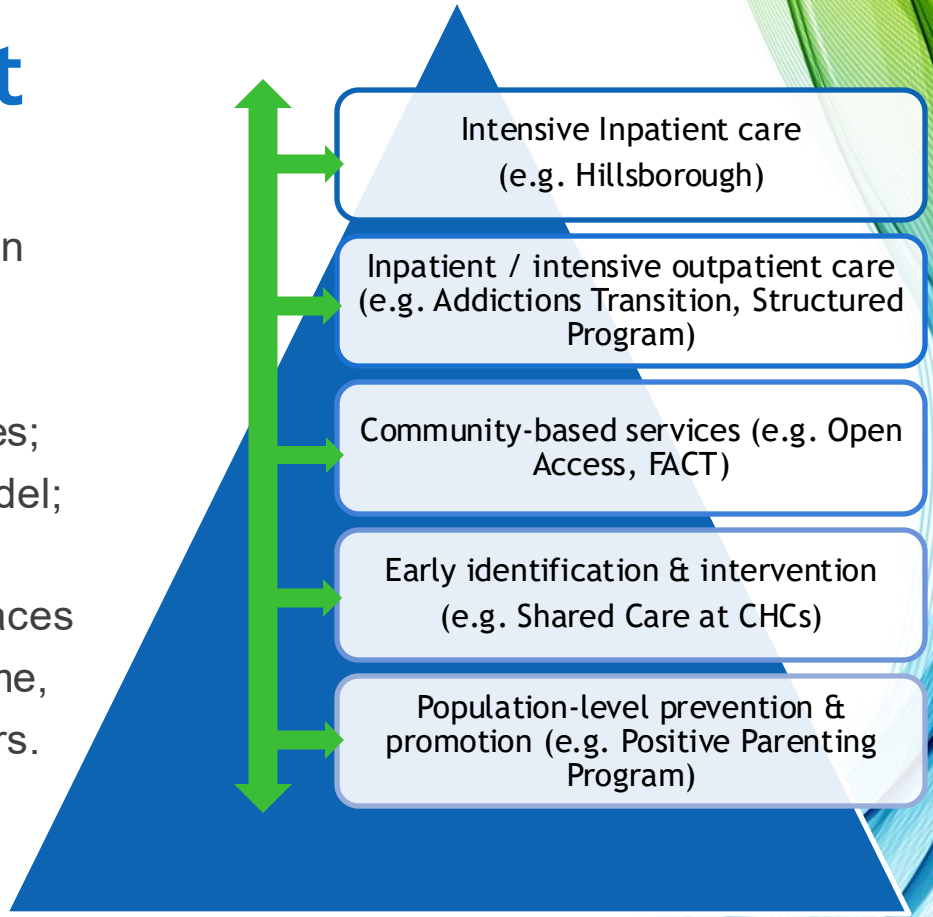
All people living in PEI will have an equitable opportunity to achieve and maintain the best possible mental health and well being throughout their lifetime.



Community First

The new campus is grounded by health promotion, early intervention, and care in community

- An **integrated continuum** of services;
- An interdisciplinary care delivery model;
- Enabled by supporting technologies;
- Facilitated by optimally designed spaces to enable the right care, close to home, at the right time, by the right providers.



Construction Update





Project Status & Timelines

Addictions Extended Care	Construction complete and turned over to HPEI: June 2022 One year warranty phase complete: August 2023
Structured Programming	Construction complete and turned over to HPEI: August 2022 One year warranty phase complete: August 2023
Deacon House Decommission	Completed October 2022
MH&A Emergency Department	Completed December 2023. Opened February 2024
Phase 1 and 2 Road	Completed July 2024
Wellness and Transition Centre (ADSSH)	Construction Complete 2026
Acute Care Facility/Life Skills Center (ACLS)	Construction Complete 2027
Child and Youth Inpatient Unit at QEH	Construction Complete 2026
Phase 3 Road	Complete 2028
Decommissioning	Complete 2028

Wellness and Transition Centre
(ADSSH)
in construction October 2025




Acute Care Facility/Life Skills
Center (ACLS)
in construction October 2025


Campus Site
December
2025


Campus Site
December
2025

Operations Update

Mental Health & Addictions Wellness & Transition Centre

Co-locates three programs:

- Addiction Transition Program
- Mental Health Transition Program
- Addictions Intensive Day Program



MH&A Campus Conceptual Rendering

New Acute Care MH&A Facility

- Bright, safe, modern, fit-to-purpose space
- Adults 18+ requiring acute care
- Includes Inpatient Withdrawal Management
- Administrative offices
- Education and training spaces

New Acute Care MH&A Facility

Configuration

- 16-bed flex units that can be subdivided and reconfigured through closing access doors to allow different configurations based on patient needs
- Patients will be cohorted based on risk & need
- Anticipate one 16-bed unit targeted to individuals with needs related to substance use

Staffing

- Clinical staffing models reflect a multidisciplinary, team approach
- Support services (e.g. maintenance and environmental services) reflect a campus-wide coverage model for greater efficiency

Multidisciplinary Teams

The staffing model leverages diverse expertise to follow best practice, including:

- Social Work
- Psychology
- PCWs
- Rehabilitation Workers/OTs
- RNs, RPNs, and NPs
- Psychiatry
- Educators
- Social Service Workers
- Peer Support Workers
- Counselling Therapists
- Clinical Leads
- Pharmacy
- Physician

Staffing Strategy

- Existing Addictions Transition Unit and Mental Health Transition Program staff will move to the new Mental Wellness and Transitions building in fall 2026
- The new Acute Care Facility combines a core unit staffing model (e.g. RNs & LPNs) with a multidisciplinary Central Programming team
- MH&A will continue to review and adapt staffing models based on assessed needs

Questions?



Mobile Mental Health Program



Program Overview

The Mobile Mental Health (MMH) Response Service is a collaborative project including partners from the Department of Health & Wellness, HPEI, Island EMS, and policing partners across PEI.

A MMH team of trained health care professionals (RNs, RPNs, RSWs, and paramedics) can provide in-person care when situations require more than phone-based support.

This service is accessible via the Mental Health and Addictions Access Line and through other referrals

The team operates 10am to 10pm, 7 days per week

3 units are available across PEI

Policing Partnerships

The DHW has an agreement Charlottetown Police Services, Summerside Police, and the RCMP to support the Community Wellness Unit (CWUs).

The CWU team is staffed by officers with experience in mental health crisis management to work in partnership with the MMH team to provide support as needed.

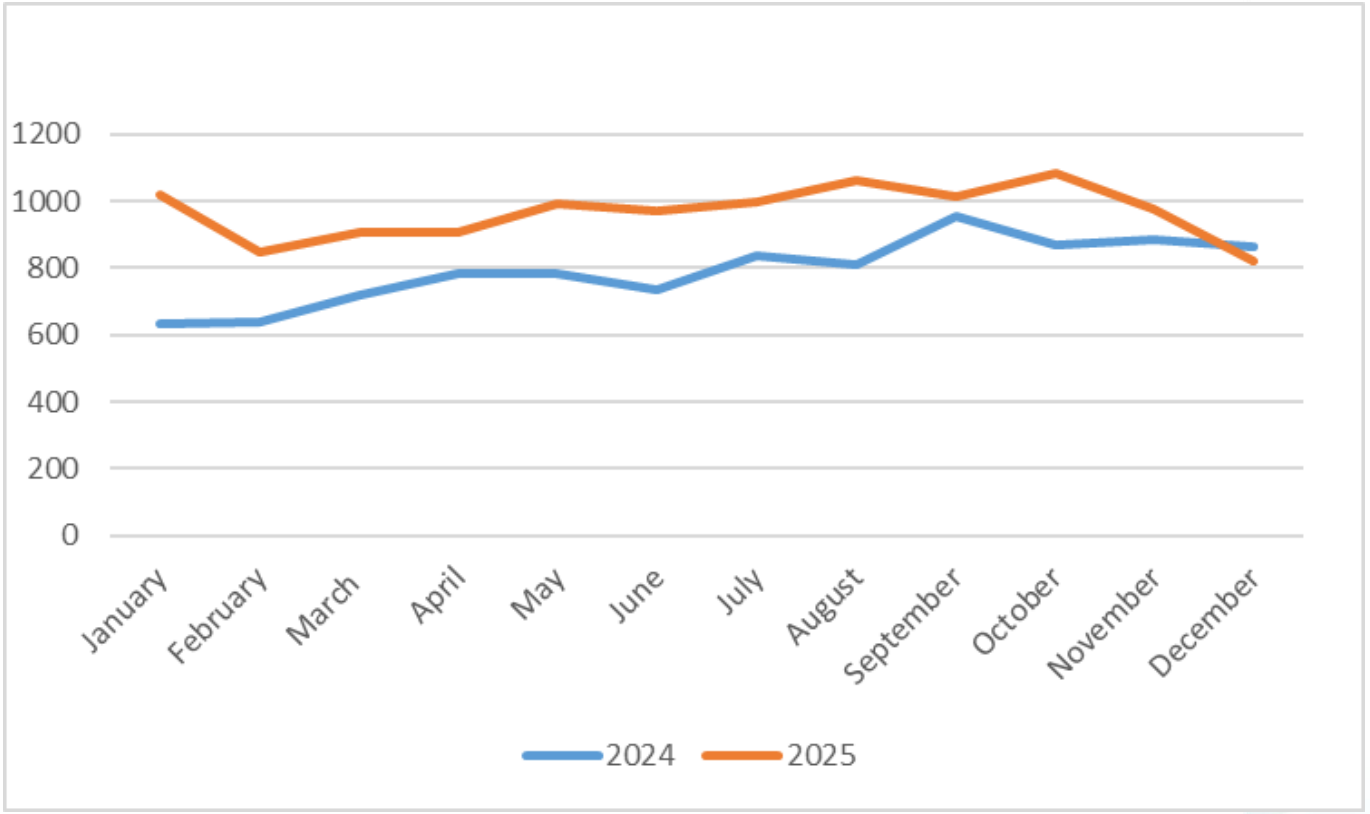
Mental Health Support Lines

MH&A Access Line: 1-833-553-6983
Gaming and Gambling Support Line 1-855-255-4255
Suicide Prevention Crisis Helpline 9-8-8

Clinical support team manages and responds to calls from the three support lines and dispatches the MMH Team as required

MMH teams are also available to support discharge follow-up, referrals from primary care, Emergency Departments, police, etc.

MH&A Access Line Call Volume



*Includes Gambling & Gaming Support Line and 9-8-8 Calls

Communication, Collaboration, & Quality Improvement

Island EMS, HPEI, DHW, Police, and RCMP meet quarterly to support coordination, collaboration, and engagement of the MMH work

Routine meetings offer participants opportunity to share feedback, discuss potential referral pathways, educational and information sharing options, etc.

Questions?

